



# Struggling with Your Water Bill?

## We're here to help!

The City of Des Plaines offers support for residents facing difficulties paying water bills.

### HOW WE CAN ASSIST:

- 1 Payment Plans**
  - Manageable and convenient payment plan terms; limitations apply.
- 2 One-Time Adjustments for High Water Bills**
  - Large, unexpected water consumption increases due to leaks or pipe breaks may be eligible for bill adjustments.
  - Customers must correct the cause; limitations apply.

**For more information, contact the City of Des Plaines Water Department at 847.391.5322.**



### NEED HELP PAYING UTILITY BILLS?

Our Human Services Department may be able to assist you in accessing funds to pay your utility bills. We connect residents with various City-sponsored or community-based financial aid programs to ensure you get the support you need.

Complete the form online at [desplainesil.gov/emergencyassistance](http://desplainesil.gov/emergencyassistance) or contact our Social Worker at 847.391.5480 for assistance.



### HOMEOWNER ASSISTANCE PROGRAMS

Low income, City of Des Plaines homeowners can benefit from various assistance programs through our Community and Economic Development department. These programs, funded by Community Development Block Grants (CDBG), offer support for home repairs and accessibility improvements.

Learn more about these resources by visiting our website at [desplainesil.gov/cdbg](http://desplainesil.gov/cdbg).