



# Illinois Environmental Protection Agency

## Consumer Confidence Report Certification Form

Water System: **IL0310630, DES PLAINES**  
 Method of Delivery Waiver Status: **No Waiver - Population Served Greater 10000**  
 CCR Delivery Requirement(s): **Method A (See Attachment)**  
 Connected System Requirement(s): **Must Include Source System's Detect Result Table in CCR**

This form is required to be submitted as a means to certify that your Consumer Confidence Report (CCR) met all state and federal requirements. The owner, administrative contact, or responsible operator in charge must sign this certificate of acceptance acknowledging compliance with Illinois Environmental Protection Agency's Primary Drinking Water Standards found in Part 611 SubPart U: Consumer Confidence Reports.

Detailed CCR instructions and regulation requirements are listed in Chapter 2 of the **Sample Collectors Handbook (SCH)**. Also included in the handbook, is a check list that can be used to verify prior to issuing the CCR that all required elements have been included. It is recommended that you review this chapter and check list prior to issuing your CCR. The SCH can be viewed and/or downloaded at the following Internet web address: <https://www2.illinois.gov/epa/topics/compliance-enforcement/drinking-water/Pages/sample-collectors-handbook.aspx>

Please complete the delivery certification, sign, and return it along with a copy of the issued CCR and the URL Notification if applicable, **by July 10<sup>th</sup>** to the Illinois EPA, CCR Coordinator, BOW/CAS #19, 1021 North Grand Avenue East, P.O. Box 19276, Springfield, Illinois 62794-9276. Questions call 217-785-0561.

### **CERTIFICATION OF DELIVERY (SCH Reference Page 17 - 19)**

Depending on your method of CCR Delivery Requirement, you MUST complete ONE of the following METHOD OF DELIVERY certification sections.

#### **METHOD "A" DIRECT DELIVERY** (use for Electronic CCR or paper copy CCR delivered to all customers)

##### **DELIVERY DATE REQUIRED**

Our CCR or electronic CCR URL notification was mailed on May 15, 2020 + June 15, 2020 (enter delivery date)

Depending on your method of CCR Delivery, you MUST complete at least ONE of the following methods. Please check all items that apply.

1.	<input type="checkbox"/>	CCR was distributed by mail or hand delivered (enter delivery date above)
2.	<input checked="" type="checkbox"/>	Mail – notification that CCR is available on Web site via a direct uniform resource locator (URL) ( <b>Submit a copy of the URL notification, i.e. water bill, newsletter, etc.</b> ) (enter delivery date above)
3.	<input type="checkbox"/>	E-mail – direct URL to CCR (submit a sample copy of the e-mail)
4.	<input type="checkbox"/>	E-mail – CCR sent as an attachment to the e-mail (submit a sample copy of the e-mail)
5.	<input type="checkbox"/>	E-mail – CCR sent embedded in the e-mail (submit a sample copy of the e-mail)
6.	<input type="checkbox"/>	Other: _____

CWS serving => 100,000, Posted CCR on a publicly accessible Internet site at the following address:  
 \_\_\_\_\_

#### **METHOD "B" DELIVERY** (published in local newspaper; PWS must receive waiver from Illinois EPA to use this option)

Since our supply received a Method of Delivery Waiver and serves a direct population between 501 and 10,000, the CCR was not mailed to each customer. However, as required, our CCR was published in its entirety in one or more newspapers of general circulation. In addition, customers were also informed that the CCR was not going to be mailed; and that copies are available upon request. LIST NEWSPAPERS HERE

Newspaper 1:	_____	Published On:	_____
Newspaper 2:	_____	Published On:	_____

**METHOD "C" DELIVERY** (CCR availability notice only; PWS must receive waiver from Illinois EPA to use this option)

Since our supply received a Method of Delivery Waiver and serves a direct population of 500 or less, the CCR was not mailed to each customer. However, as required, customers were notified that a CCR was prepared and is available upon request.

The CCR notice of availability was delivered on: \_\_\_\_\_ (enter date)

Insert method here (i.e., newspaper, posted, hand delivered, etc.) \_\_\_\_\_

**GOOD FAITH EFFORT:** at a minimum, one good faith effort must be used to reach non-bill paying consumers

Check all that apply:

- |  |   |
|--|---|
| <input type="checkbox"/> Posted CCR on a publicly accessible internet site<br>www. _____   | <input type="checkbox"/> Mailed the CCR to postal patrons within the service area (attach list of zip codes)                          |
| <input type="checkbox"/> Advertised availability of CCR in the news media (attach copy of announcement)                                      | <input type="checkbox"/> Published CCR in local newspaper (attach copy of newspaper announcement)                                     |
| <input type="checkbox"/> Posted the CCR in public places (attach a list of locations)  | <input type="checkbox"/> Delivered multiple copies to single bill addresses serving several persons such as apartments and businesses |
| <input type="checkbox"/> Delivered to community organizations (attach a list)  | <input type="checkbox"/> Other _____  |
| <input type="checkbox"/> Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized) | _____   |

**Signature of Official Custodian (OC), Administrative Contact (AC), or Responsible Operator in Charge (DO)**

**The Certification Form signature must match one of the above contacts that are on file at the Agency, if you are not listed as the OC, AC, or DO for your water system, you do not have the authority to sign this document.**

Any person who knowingly makes a false, fictitious, or fraudulent material statement, orally or in writing, to the Illinois EPA commits a Class 4 felony. A second or subsequent offense after conviction is a Class 3 felony. (415 ILCS 5/44(h))

I Timothy P Oakley (print name), hereby certify that our CCR was distributed following the requirements specified under METHOD A (enter method of delivery A, B, or C) DELIVERY. If delivery was made using the Electronic CCR method, the CCR was made available to customers requesting a paper copy of the CCR.

Signature: Timothy P Oakley Date: 6-23-2020  
Title: Director of Public Works & Engineering Telephone No.: (847) 391-5390

This Agency is authorized to require this information under 415 ILCS 5/17.5. Failure to disclose this information may result in a civil penalty of not to exceed \$50,000 for the violation and an additional civil penalty of not to exceed \$10,000 for each day during which the violation continues (415 ILCS 5/42). This has been approved by the Forms Management Center.

City of Des Plaines

2019

Consumer  
Confidence

Report

## Message to Water Customers:

This report is intended to provide you with important information about your drinking water for the period of January 1 through December 31, 2019 and the efforts made by the City to provide safe drinking water.

We are happy to report your tap water met all USEPA and state drinking water standards and the City had no violation of a contaminant level or of any other water quality standard in 2019. This report summarizes water quality for 2019, including details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. Each year, we will provide you a new report as prescribed by regulations set by the USEPA.

This report includes drinking water facts, information on violations (if applicable), and contaminants detected in your drinking water supply during calendar year 2019. Each year, we will provide you a new report. **Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.**

## Source of Drinking Water

The City of Des Plaines purchases Lake Michigan water from two sources; the City of Chicago and the Northwest Water Commission (NWC). The City of Evanston is the sole supplier of finished, treated water to the NWC. Both the City of Evanston and the City of Chicago provide conventional surface water treatment of the raw lake water to provide a high-quality finished water product.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at 800.426.4791.

Contaminants that may be present in source water;

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline 800.426.4791.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Des Plaines is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The chlorine level of the finished water delivered to the City is continually monitored and, if necessary, additional chlorine is added to protect against microbial contaminants before it is pumped into the distribution system.

## Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, water issues are addressed at the City Council Meetings on the first and third Monday of each month at 7:00 pm, Room 102 in City Hall located at 1420 Miner Street, Des Plaines, IL 60016. The source water assessment for the City's drinking water supply has been completed by the Illinois EPA. A copy of this assessment is available by calling 847.391.5464. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

## Sources of Water

**EVANSTON:** The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the intakes with no protection only dilution, which is the reason for mandatory treatment for all surface water supplies in Illinois. All three of Evanston's intakes are located far enough offshore that shoreline impacts are not considered a factor on water quality. However, at certain times of the year the potential for contamination exists due to the proximity of the North Shore Channel and wet-weather flows. In addition, the proximity to a major shipping lane adds to the susceptibility of these three intakes.

**CHICAGO:** The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the

intake with no protection only dilution. This is the reason for mandatory treatment for all surface water supplies in Illinois. Chicago's offshore intakes are located at a distance that shoreline impacts are not usually considered a factor on water quality. At certain times of the year, however, the potential for contamination exists due to wet-weather flows and river reversals. In addition, the placement of the crib structures may serve to attract waterfowl, gulls and terns that frequent the Great Lakes area, thereby concentrating fecal deposits at the intake and thus compromising the source water quality. Conversely, the shore intakes are highly susceptible to storm water runoff, marinas and shoreline point sources due to the influx of groundwater to the lake.

The following tables contain scientific terms and measures, some of which may require explanation.

- **Average (Avg):** Regulatory compliance with some MCLs are based on running annual average of monthly samples.
- **Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
- **Level 2 Assessment:** A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
- **Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **Maximum Residual Disinfectant Level (MRDL):** The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **N/A:** Not applicable.
- **millirems per year (mrem):** A measure of radiation absorbed by the body.
- **ppb:** Parts per billion or micrograms per liter ( $\mu\text{g/L}$ ); or one ounce in 7,350,000 gallons of water.
- **ppm:** Parts per million or milligrams per liter ( $\text{mg/L}$ ); or one ounce in 7,350 gallons of water.
- **Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

If you have any questions please contact us:

City of Des Plaines  
Public Works and Engineering  
Annual Water Quality Report  
For Calendar Year 2019  
Facility ID – IL0310630  
847.391.5464  
[www.desplaines.org](http://www.desplaines.org)

**City of Des Plaines – IL0310630**

**Regulated Contaminates**

Substance (Unit of Measure)	Collection Date	MCLG	MCL	Highest Level Detected	Range of Levels Detected	Violation	Likely Source of Contamination
Chlorine (ppm)	2019	MRDLG = 4	MRDL = 4	1	1.0 - 1.0	No	Water additive used to control microbes.
Haloacetic Acids HAA5 (ppb)	2019	No goal for the total	60	29	2.4 – 41.3	No	By-product of drinking water disinfection.
Total Trihalomethanes TTHM (ppb)	2019	No goal for the total	80	47	15.78 – 62.9	No	By-product of drinking water disinfection.

**Lead and Copper**

Substance (Unit of Measure)	Collection Date	MCLG	AL	90 <sup>th</sup> Percentile	# Sites over AL	Violation	Likely Source of Contamination
Lead (ppb)	2019	0	15	2.1	0	No	Corrosion of household plumbing systems; Erosion of natural deposits.

**Northwest Water Commission – IL0315300**

**Regulated Contaminates**

Substance (Unit of Measure)	Collection Date	MCLG	MCL	Highest Level Detected	Range of Levels Detected	Violation	Likely Source of Contamination
Chloramines (ppm)	2019	N/A	N/A	N/A	N/A	N/A	Water additive used to control microbes.
Haloacetic Acids HAA5 (ppb)	2019	No goal for the total	60	25.9	22.1 – 25.9	No	By-product of drinking water disinfection.
Total Trihalomethanes (ppb)	2019	No goal for the total	80	33.5	30.4 – 33.5	No	By-product of drinking water disinfection.

**City of Chicago – IL031600**

**Regulated Contaminates**

Substance (Unit of Measure)	Collection Date	MCLG	MCL	Highest Level Detected	Range of Levels Detected	Violation	Likely Source of Contamination
Chlorine (ppm)	2019	MRDLG = 4	MRDL = 4	1	1-Jan	No	Water additive used to control microbes.
Haloacetic Acids HAA5 (ppb)	2019	No goal for the total	60	13	5.1 – 15.6	No	By-product of drinking water disinfection.
Total Trihalomethanes (ppb)	2019	No goal for the total	80	28	12 - 36.7	No	By-product of drinking water disinfection.

**Inorganic Contaminants**

Substance (Unit of Measure)	Collection Date	MCLG	MCL	Highest Level Detected	Range of Levels Detected	Violation	Likely Source of Contaminant
Barium (ppm)	2019	2	2	0.0208	0.0195 - 0.0208	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride (ppm)	2019	4	4	0.7	0.67 – 0.68	No	Water additive which promotes strong teeth.
Nitrate (Measured as Nitrogen) (ppm)	2019	10	10	0.35	0.33 - 0.35	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Sodium (ppm) <sup>1</sup>	2019	N/A	N/A	10	8.73 – 10.2	No	Erosion of naturally occurring deposits; Used as water softener.

### Total Organic Carbon

TOC	The percentage of TOC removal was measured each month and the system met all TOC removal requirements set by IEPA.									
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### Radioactive Contaminants

	Date Sampled	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium (226/228) (pCi/L)	2/11/2014	0	5	0.84	0.50 - 0.84	pCi/L	No	Decay of natural and man-made deposits.
Gross Alpha excluding radon and uranium (pCi/L)	2/11/2014	0	15	6.6	6.1 - 6.6	pCi/L	No	Decay of natural and man-made deposits.

### Coliform Bacteria

Maximum Contaminant Level Goal	Total Coliform Maximum Contaminant Level	Highest No. of Positive	Fecal Coliform or E. Coli Maximum Contaminant Level	Total No. of Positive E. Coli or Fecal Coliform Samples	Violation	Likely Source of Contamination
0	5% of monthly samples are positive.	0.4		0	N	Naturally present in the environment.

### Lead and Copper

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90 <sup>th</sup> Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	9/19/2018	1.3	1.3	0.091	0	ppm	N	Erosion of natural deposits; leaching from wood preservatives; corrosion of household plumbing systems.
Lead	9/19/2018	0	15	9.1	0	ppb	N	Corrosion of household plumbing systems; erosion of natural deposits.

### City of Evanston – IL0310810

### Regulated Contaminates

Substance (Unit of Measure)	Collection Date	MCLG	MCL	Highest Level Detected	Range of Levels Detected	Violation	Likely Source of Contamination
Chlorine (ppm)	2019	MRDLG = 4	MRDL = 4	0.9	0.6 – 0.9	No	Water additive used to control microbes.
Haloacetic Acids HAA5 (ppb)	2019	No goal for the total	60	15	4.4 – 27.4	No	By-product of drinking water disinfection.
Total Trihalomethanes (ppb)	2019	No goal for the total	80	31	10.7 – 43.3	No	By-product of drinking water disinfection.
Sodium (ppm) <sup>1</sup>	2019	N/A	N/A	8	8.2 – 8.2	No	Erosion of naturally occurring deposits; Used as water softener.

### Inorganic Contaminants

Substance (Unit of Measure)	Collection Date	MCLG	MCL	Highest Level Detected	Range of Levels Detected	Violation	Likely Source of Contaminant
Barium (ppm)	2019	2	2	0.02	0.02 – 0.02	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Nitrate (Measured as Nitrogen) (ppm)	2019	10	10	0.3	0.3 – 0.3	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Fluoride (ppm)	2019	4	4	0.7	0.7 – 0.8	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from Fertilizer and aluminum factories.

### Total Organic Carbon (TOC)

The percentage of TOC removal was measured each month and the system met all TOC removal requirements set by EPA.

### Radioactive Contaminants

	Date Sampled	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium (226/228) (pCi/L)	1/16/2014	0	5	0.99	0.99 - 0.99	pCi/L	No	Decay of natural and man-made deposits.
Gross Alpha excluding radon and uranium (pCi/L)	1/16/2014	0	15	0.16	0.16 - 0.16	pCi/L	No	Decay of natural and man-made deposits.

### Lead and Copper

	Date Sampled	MCLG	Action Level (AL)	90 <sup>th</sup> Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Lead and Copper	7/8/2017	1.3	1.3	0.18	0	ppm	N	Erosion of natural deposits; leaching from wood preservatives; corrosion of household plumbing systems.
Copper	7/8/2017	0	15	5	0	ppb	N	Corrosion of household plumbing systems; erosion of natural deposits.

### Turbidity<sup>2</sup>

	City of Chicago			City of Evanston		
	Limit (Treatment Technique)	Level Detected	Violation	Level Detected	Violation	Likely Source of Contaminant
Lowest Monthly, %≤0.3 NTU	0.3 NTU	100%	No	100%	No	Soil Runoff
Highest Single Measurement	1 NTU	0.13 NTU	No	0.15 NTU	No	Soil Runoff

1. **Sodium:** There is no state or federal MCL for sodium. Monitoring is required to provide information to consumers and health officials that are concerned about sodium intake due to dietary precautions. If you are on a sodium-restricted diet, you should consult a physician about this level of sodium in the water.

2. **Turbidity:** is a measurement of the cloudiness of the water caused by suspended particles. Both the City of Evanston and the City of Chicago monitor turbidity because it is a good indicator of water quality and the effectiveness of the filtration system and disinfectants.

Note: The state requires monitoring of certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Therefore, some of this data may be more than one year old.

**City of Chicago 2018 Voluntary Monitoring:** The City of Chicago has continued monitoring for Cryptosporidium, Giardia and E. coli in its source water as part of its water quality program. To date, Cryptosporidium has not been detected in these samples, but Giardia was detected in 2010 in one raw lake water sample collected in September 2010. Treatment processes has been optimized to provide effective barriers for removal of Cryptosporidium oocysts and Giardia cysts in the source water, effectively removing these organisms in the treatment process. By maintaining low turbidity through the removal of particles from the water, the possibility of Cryptosporidium and Giardia organisms getting into the drinking water system is greatly reduced. In 2018, Chicago Department of Water Management has also continued monitoring for hexavalent chromium, also known as chromium-6. USEPA has not yet established a standard for chromium-6, a contaminant of concern which has both natural and industrial sources.





City of Des Plaines  
1420 Miner Street  
Des Plaines, IL 60016

**UTILITY BILL**

Account Number: 70300422-002  
Service Name: VCNA PRAIRIE, INC  
Service Address: 385 E Touhy AVE  
Bill Date: 05/15/2020  
Due Date: 06/05/2020



**METER READING**

Service From	Service To	Previous	Current	Read Type	Units Used*
02/29/2020	03/31/2020	12787063	13013014	Actual	2260

\*1 Unit = 100 Cubic Feet

**CURRENT CHARGES**

Water	\$11,736.18
Fixed Facility Charge	\$206.54
Sanitary Sewer	\$2,056.60
Capital Fee	\$1,582.00
<b>Total Current Charges</b>	<b>\$15,581.32</b>

Previous Balance Due	\$13,821.41
Total Current Charges*	\$15,581.32
<b>Total Amount Due (if paid by Due Date)</b>	<b>\$29,402.73</b>
Total Amount Due (if paid after Due Date)	\$30,960.86

\*10% penalty added to current charges if not paid by the due date.

**MESSAGE CENTER**

On December 2, 2019, City Council voted to no longer require vehicle stickers in the City of Des Plaines. Effective July 1, 2020, residents and applicable businesses do not have to purchase and/or renew their stickers moving forward.

The Consumer Confidence Report (CCR) provides information about our drinking water quality. In 2019, the City met all USEPA and state drinking water standards, with no violation of contaminant level or of any other water quality standards. Visit [www.desplaines.org/WaterReport](http://www.desplaines.org/WaterReport) to view the report online, or call 847-391-5464 for a paper copy.

Pay Online at [www.desplaines.org/paybills](http://www.desplaines.org/paybills) or detach here and mail with payment



City of Des Plaines  
1420 Miner Street  
Des Plaines, IL 60016

**MAKE CHECK PAYABLE TO: CITY OF DES PLAINES**



Account Number:	70300422-002
Service Address:	385 E Touhy AVE
Due Date:	06/05/2020
<b>Amount Due:</b>	<b>\$29,402.73</b>
Amount Due After: 06/05/2020	\$30,960.86
Amount Enclosed:	

1 1 SP 0.500



VCNA PRAIRIE, INC  
C/O NUS  
PO BOX 740  
PARK RIDGE, NJ 07656-0740

City of Des Plaines  
P.O. BOX 734160  
Chicago, IL 60673-4160





City of Des Plaines  
1420 Miner Street  
Des Plaines, IL 60016

**UTILITY BILL**

Account Number: 71180447-002  
Service Name: NICOLE JACOBSEN  
Service Address: 780 Waikiki DR  
Bill Date: 06/15/2020  
Due Date: 07/06/2020



**METER READING**

Service From	Service To	Previous	Current	Read Type	Units Used*
03/31/2020	05/31/2020	193745	197516	Actual	37.7

\*1 Unit = 100 Cubic Feet

**CURRENT CHARGES**

Water	\$195.78
Fixed Facility Charge	\$7.23
Sanitary Sewer	\$34.31
Capital Fee	\$26.39
<b>Total Current Charges</b>	<b>\$263.71</b>

Previous Balance Due	\$0.00
Total Current Charges*	\$263.71
<b>Total Amount Due (if paid by Due Date)</b>	<b>\$263.71</b>
Total Amount Due (if paid after Due Date)	\$290.08

\*10% penalty added to current charges if not paid by the due date.

**MESSAGE CENTER**

Find out more about City services and events by checking out our Facebook Page. Just visit [www.facebook.com/cityofdesplaines](http://www.facebook.com/cityofdesplaines) to see what's happening in the community.

The Consumer Confidence Report (CCR) provides information about our drinking water quality. In 2019, the City met all USEPA and state drinking water standards, with no violation of contaminant level or of any other water quality standards. Visit [www.desplaines.org/WaterReport](http://www.desplaines.org/WaterReport) to view the report online, or call 847.391.5464 for a paper copy.

Pay Online at [www.desplaines.org/paybills](http://www.desplaines.org/paybills) or detach here and mail with payment



City of Des Plaines  
1420 Miner Street  
Des Plaines, IL 60016

**MAKE CHECK PAYABLE TO: CITY OF DES PLAINES**



1 1 AV 0.386  
NICOLE JACOBSEN  
780 WAIKIKI DR  
APT 4  
DES PLAINES, IL 60016-7510

Account Number:	71180447-002
Service Address:	780 Waikiki DR
Due Date:	07/06/2020
<b>Amount Due:</b>	<b>\$263.71</b>
Amount Due After: 07/06/2020	\$290.08
Amount Enclosed:	

City of Des Plaines  
P.O. BOX 734160  
Chicago, IL 60673-4160

