

WINTER WEATHER INFORMATION

WHOA! SNOW! KNOW THIS BEFORE YOU SNOWBLOW (OR SHOVEL)

To help avoid that dreaded “second shovel” that often happens as snowplows work to clear roads for safe passage, be sure to clear an area “upstream” from your driveway. This gives the snow on the plow a place to go other than your driveway. This will aid in reducing the amount of snow accumulating in the driveway apron after the snowplow’s final clean-up.

The City appreciates residents’ cooperation and patience during snow plowing and salting operations.

Here are some other things you need to know:

- Place snow on parkways, leaving the street free for plow trucks.
- For snowfall over two inches, vehicles must be parked away from snow routes until snow removal operations are completed.
- The City prioritizes winter response operations based on several factors, including emergency response requirements, volume of traffic and other criteria. The Public Works Department uses the following categories to prioritize snow removal on City roadways:
 1. Emergency Response/Public Facilities (City Hall, Police and Fire facilities)
 2. Primary Routes (collector roads, school roads and bus routes)
 3. Secondary Routes (local roads not considered as primary routes)
 4. City-Owned Public Parking Facilities, Cul-de-sacs, Alleys and Courts that do not serve as residential or commercial collectors/arterials

The goal of the Public Works and Engineering Department is to make public ways accessible for vehicles and pedestrians by clearing snow and ice, and we are responsible for clearing approximately 140 lane miles of roadways. Please help us help you!

WHOSE ROAD IS IT?

Numerous government agencies construct, maintain and repair roads in Des Plaines.

The City’s Department of Public Works and Engineering maintains all public streets, which can be identified by a green sign with white letters, and the Des Plaines logo.

The State of Illinois is responsible for maintaining several roads in our community. These are represented by a white sign with black letters and along with “Illinois” and a number - 58. Please contact IDOT with questions or concerns at 847.705.4228.

Cook County is responsible for maintaining these roads: Dempster/Thacker Street (west of Wolf Road), East River Road, Mount Prospect Road and Potter Road (north of Ballard Road). These are blue signs with yellow letters and “Cook County.”

The Cook County Department of Transportation and Highways services include pavement patching, mowing, tree branch trimming and snow and ice control. The 24 hour a day number to call to report problems is 312.603.1530. They can also be reached by email at HWY.supt@cookcountyil.gov.

Lastly, the Village of Mount Prospect is responsible for Central Road, west of Wolf Road. For questions or to report a problem here, contact the Village at 847.870.5640.

To contact or report utility problems and outages, the following utilities provide services in Des Plaines:

- AT&T 800.244.4444
- Comcast Cable 800.266.2278
- Commonwealth Edison 800.334.7661
- Northern Illinois Gas (NICOR) 888.642.6748
- Wide Open West Cable (WOW) 866.496.9669



Des Plaines Maintains Road



Cook County Maintains Road



State Highway under the authority of the Illinois Department of Transportation